

Key indicators	Definition of Indicators
Number of agency workers in full-time equivalents	Total number of hours worked by all agency workers in a country over a period of one year divided by the average number of hours worked over a period of one year by a worker with a full-time job with an open-ended contract
Agency work penetration rate	Daily average number of agency workers <i>[in full-time equivalents]</i> divided by the total active working population [as defined by the ILO as " <i>made up of persons above a specified age who furnish the supply of labour for the production of goods and services. When measured for a short reference period (of one week or one day), it refers to all persons who worked for pay, profit or family gain during that period. It also includes all persons who had a job or enterprise but were absent from that job or enterprise during that period on a temporary basis: persons who during the reference period were sick, on vacation, maternity leave, strike or were temporarily laid off.</i> "]
Turnover	Revenues generated by private employment agencies in one country split by main activities: temporary staffing, permanent recruitment, outplacement, training
Number of private employment agencies	Total number of private employment agencies in one country - whether active or inactive
Number of branches	Total number of branches in one country <i>[one private employment agency can have several branches]</i>
Number of internal staff	Total number of internal employees working <i>[within branches & headquarters]</i> for all private employment agencies in one country