

Facts and Figures about the Agency Work Industry

- Agency work has been **a real engine of job creation**, with the decade from 1996-2008 seeing the worldwide number of temporary agency workers more than doubling, from 3.9 million to 9.9 million workers (daily full-time equivalent).
- **80% of the jobs created by agency work would not have existed otherwise**, but carried out through other forms of flexibility that are not linked to job creation.
- Japan accounts for the single largest country share with 21.1% of global turnover, followed by the USA (21.0%) and Japan (14.8%).
- AW **penetration rates vary widely around the world** from 4.1% in the UK to 0.2% in Bulgaria, with an average of 1.7% in Europe and Asia, 1.3% in North America, and 0.9% in South America.
- AW is developing in all economic sectors; however the **balance of agency workers between sectors varies broadly around the world** with the use in the UK and the Japan mainly in the public and other services and Argentina and France largely in industry.

